

Objective:

Seeking a technically challenging position in Software testing that utilizes the acquired knowledge and experience for the growth of the organization and provides an opportunity for professional and personal growth.

Professional Summary:

- Over **6 Years** of experience in Software Testing (Manual and Automation) with solid understanding of Requirement analysis, Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.
- Currently holding **ISTQB Certification** in foundation level.
- Experience in **TRIAD** Strategies like Pricing, RLI (Reactive Limit Increase), PLI (Proactive Limit Increase), TLA (Transaction Level Authorization), Blaze key and Collections.
- Strong knowledge in **TSYS Mainframes, TS2 Credit card domain** related to **statements**, calculations, **transactions** and **derog statuses**.
- Experience in Automation testing tools like **Selenium, UFT and iCap**.
- Proficient with software development lifecycle (SDLC) methodologies like Agile, QA, defect Management and document management.
- Experienced in preparing the monthly reports, weekly status reports and presentations and creating KM documents, one of the key members to give KT to new joiners.
- Expertise in leading the team and able to handle multiple projects simultaneously adhere to the timely delivery.
- Experience in functional, End to End, UAT and regression Testing.
- Experience in preparing the automated test scripts to perform Regression Testing by using Selenium.
- Experience in working on **Agile methodology**.
- Having good Knowledge in Test management tool like **ALM, JIRA**.
- Good knowledge in on Testing REST API using Postman.
- Writing, Executing, Maintaining, and fixing errors in Test Scripts, Generating Automation Reports through **TestNG**.
- Well versed in working on repository like **Git (CI/CD pipe line)**, good understanding of build tools like **Maven**.
- Having Good Judgment Skills while reporting and prioritizing Software bugs in conjunction with Development & QA Managers. Good Analytical, programming and communication skills.
- Experience on Credit cards, Banking, Health Care and ATM Applications.

Technical Skills:

Languages	Java, C and C++
Operating Systems	Windows and Linux
Framework/Technology	TSYS MainFrames-TS2, CCSA, Selenium, TestNG and iCap
Databases	Oracle 10g and MS Access and SQL
Web/Application Servers	Apache Tomcat 6.0, Jboss 5.0
Tools	Microfocus ALM, JIRA, POSTMAN, REST API

Professional Record:

Quality Engineer Lead at Capgemini, Hyderabad.

Client: - **RBC** (Royal Bank of Canada) Credit Card

Duration: April 2022 – till now

Associate Consultant at Densy's consulting PVT Ltd, Bangalore.

Duration: Dec 2018 – April 2022

Education:

- M.TECH VLSI & Embedded Systems (VLSI & ES) in KITS -Warangal.
- B. Tech ECE in Ganapathy Engineering College.

Project Details:**Project 1: Project Emerald****Aug 2023 to Apr 2024**

Synopsis: it's a prestigious project and I am a part of it. This project is about Integration of former HSBC Bank Canada to RBC Canada. As a part of this project, we analyzed so many verification reports generated by HSBC for smooth integration into RBC. We verified so many data elements and verification reports for each filed in TS2 which need to be mapped to the original field to fetch the accurate result along with TSYS.

Project 2: Offer Expansion for Signature plus card**Aug 2024 to Till Now**

Synopsis: The Project is about the annual fee and other fee changes for the 3357 region cards. New disclosure codes have been implemented with effective increase fees.

Project 3: TRIAD Strategies**May 2022 to Till Now**

Synopsis: TRIAD Strategies are important for RBC bank. TRIAD basically a scoring system developed by Fair Isaac corporation by using the scoring of individual RBC bank will take the final decision whether to give any offers or promos to the RBC users. TRIAD has mainly five strategies those are.

- **pricing** is meant for banking recovery and giving additional offers to loyal clients. By implementing this strategy, the bank will collect the unpaid debit from customer by giving some interest reduction or cutting off some other fees to some extent so that customer can pay the unpaid amount to credit card.
- **RLI** strategy reactive limit increase which meant for the customer to give request to the bank to ask increase in credit limit or give offers to him. Bank will validate and decide whether to give offers to the customer or not.
- **PLI** strategy proactive limit increase which meant for the bank to give offers to the customer by means of giving the credit limit increase or by providing the loyalty points or less interest if he is obtaining the EMI's.
- **TLA** Transaction level authorization. By validating whether customer is eligible for the spend limit. If he is eligible, he can do the transaction.

Project 4: Annual Statements Summary**Aug 2022 to Till Now**

Synopsis: This project is completely related to the statements. In this project we did end to end testing for statements like transactions, calculations, interest rates, special offers, statement generation if account is good, factors for not generation of statements for both 2430 and 3357 regions for both print and digital.

Project 5: TSYS Purchase Alerts**Aug 2023 to Apr 2024**

Synopsis: TSYS Purchase alerts project mainly focused on alerts. When we do some transactions related to purchase or cash or balance transfer or any fee (over limit or fine or interest or any other fee) the customer will be getting notification via message or call or email and OLB. We will verify those transaction in all the channels along with Kafka for validation.

Project 6: Medical Management System**Mar 2020 to Mar 2022**

Synopsis: This project is belonging to Health care organization which is designed for customer access to consult the specialist doctors in online and provides the facility to book the slots to diagnostic diseases by different types of tests. Object of this to create new account based on new customer information and provides the Login details to the existing customer. In the process next level of expectation is system should allow the customer/patient which is already listed in the dropdown and facility to purchase the medicines and Nursing and Physiotherapist services etc. It is a user-friendly application.

Project 7: Public Healthcare Management System**Dec 2018 to Mar 2020**

Synopsis: This Healthcare Management System Application has features providing information to patients and pharmacists regarding medication to patients, inpatients, outpatients, patient appointments, prescriptions, billing, medicine details, employees which helps both doctor and patient by providing information about the availability of doctors, maintaining patient records according to their visit and generating reports for patients of their medications, lab finding and serves the pharmacy maintenance also.

Attributes & Interests

- Have a short learning curve & can adapt to new working environments quickly.
- Ability to work well under pressure, well organized, service oriented and pay attention to detail.
- Interested in reading and news.

Personal Details:

Location : Hyderabad
Languages Known : English, Hindi, and Telugu

Declaration:

I hereby declare that the information furnished above is true to the best of my knowledge.

Date-

SHAIK NAGOOR