

Abdulrahman Hafez

Summary

I am a motivated individual with a strong interest in networking. I am eager to gain hands-on experience in network setup, support, and security. Passionate about learning new technologies and improving network performance. Looking for opportunities to develop my skills and contribute to a team.

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Address:
Alexandria, Egypt

EDUCATION

Bachelor of Agriculture department of soil and water science | 2018 - 2022

Alexandria University

TRAINING

Programming android & IOS applications using flutter | 2024

Wael Abo Hamza youtube channel

Cisco Certified Network Associated | 2025

New Horizon

WORK EXPERIENCE

Technical Support Call Center | 2023-2024

Telecom Egypt

- Helping customers to solve all internet issue related to Adsl, Fixed landline Fiber optic internet and Iptv by accepting calls in multiple languages Arabic and English.
- Representing company offers and sales also handling any offer issue or suggestions.

Technical Support Digital Support | 2024

Telecom Egypt

- Helping customers to solve all internet issue related to Adsl, Fixed landline, Fiber optic internet, Domain & Hosting, Iptv and Gsm through chatting portal.

SKILLS

- Networking
- Problem solving
- Programming – Flutter
- Presentation

LANGUAGES

- Arabic
- English

LINKS

Graduation Projects: [Google Drive Link](#)

Xiaomi Calculator: [GitHub Link](#)

LinkedIn: [LinkedIn Link](#)
