



Sarah Magdy Soliman

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DOB 10/12/1994
Nationality Egyptian
Marital status: Single
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About Me

I'm helpful person , good time management , organization and communication skills .

Good understanding of other culture, capable of living and working with other people.

Able to cope with stress and multiple tasks , fast learner, good team leadership ability .

Objective

I have an experience in customer service with leader ship and communication skills seeking an opportunity to improve my skills and achieve my goals and it's my honor to be one of your team .

Education

Main Certification

Bachelor's degree in tourism and hospitality management (Tourism Guidance department)
Sadat city University [from 2013 - 2017]
Very Good Grade (83%) .

Other certificate

_ Professional Diploma for Cabin Crew AT Egypt Air Airlines (Jan & feb / 2018) ,
1- Interview Skills 2- Communication Skills 3- Safety 4_ Customer Service
5- First Aid 6- Image & Appearance (Grooming) 7- Dangerous Goods
6- Special Attention 7- Airline Nutrition
8- Uniform Regulation 9_ Etiquette 10- General Service

_ Human Resource Diploma (Dec 2017) (Sohag University)

Experience

- 1- Now Working Receiving Hostess At Concorad EL_Salam Hotel At Cairo
- 2- Sales representative at publicity & Advertising Company in marketing course for 1 month 3/2018
- 3- Captain at French restaurant (Rehab City) for 6 month (8 / 2017 - 2 / 2018)
- 4- Training in Amadeus system at Egypt Air Airlines at most excellent (from 29/1/2017: 23/2/2017)
- 5- Tour guide under training about 4 month (2015- 2017)
- 6- Receiving Hostess At Porto Marina Hotel for 4 month (2014)

Courses

- 1- MINI Master of business Administration (Ain Shams University)
 - A -Professional Sales Diploma
 - B -International Marketing Diploma
- 2- Human Resource Course (Canadian Board Academy)
- 3- A Scholarship From the Emirates State in Human Resource
- 4- Training of Trainers (TOT) Diploma
- 5 - Computer Skills
- 6_Human Management Diploma

Language skills

Native language: Arabic
Excellent Speaking & writing in English
Basic A1 & A2 in German
Now learning Spanish language at Embajada de Español

Volunteer work

- 1-Working with Life's Markers Team for giving a helping hand to all the people.
- 2-participated in the World Heritage Day in 2013/2014/ 2017.
- 3-Participated in the Sporting and Scientific Competitions during the College Study
- 4-I'm also a member of friends of the Egyptian Museum.

Reference	On request
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