SHAMS YUSUF IBRAHIM

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Adept IT Specialist with a proven track record from the German Language School, excelling in multitasking and technical problem solving. Demonstrated expertise in web development, particularly with HTML5 and CSS3., whilst efficiently managing network security and troubleshooting.

Skills

- Interpersonal Skills
- Multitasking
- Handle Work Pressure
- Technical Skills
- WordPress
- PHP
- ROS
- CSS3
- SQL
- Technical issue analysis
- Web development
- Problem Solving
- Mental Flexibility
- Computer Skills and MS
- Java Expert
- Python
- VB/C#.Net
- HTML5
- JavaScript
- JQuery
- Application installations
- Troubleshooting

Work history

IT Specialist
GERMAN LANGUAGE SCHOOL
September 2024 - current

- Configured and tested new hardware and software.
- Troubleshot issues on device-specific problems, network performance, and internet connectivity.
- Created and maintained technical documentation.
- Delivered support for internet service and connectivity-related issues pertaining to operating system, PC, and browser configuration.
- Installed and performed minor repairs to hardware, software and peripheral equipment, following design, and installation specifications.
- Managed and maintained network security systems.

Programming and OOP Instructor
TECHNO STEM CITY CENTER
July 2023 - June 2024

- Prepared class sessions and assignments, helping students grasp course content and integrate learning outcomes.
- Assisted students with individual projects and assignments.
- Planned lessons with logically sequenced objectives, based on curriculum.

Front-End Web Developer

DI MEDIAN COMPANY
January 2022 - July 2023

- Used authoring or scripting languages and content creation tools to design, build, and maintain websites.

- Learned new front-end programming languages and methodologies to perform tasks.

Intern
TELECOM EGYPT
August 2022 - September 2022

- Recommended improvements in security systems or procedures.

- Applied classroom knowledge to practical scenarios within internship experience.

- Monitored tapes or digital recordings to identify source of losses.

Junior Web Designer
BRANDOUX AGENCY
February 2021 - September 2021

- Leveraged mastery of HTML, CSS, and JavaScript to build top-quality code for diverse projects.

- Created and implemented highly complex contingency plans in preparation for website outages.

- Developed secure and reliable web-based solutions to meet customer requirements.

- Created Web models and prototypes that included physical, interface, logical, and data models.

Customer Sales and Service Expert
CADY DENTAL STORE
November 2019 - December 2020

- Answered customers' questions about products, prices and credit terms.

- Focused sales efforts by studying existing and potential volume of dealers.

- Visited clients and potential clients to evaluate needs and promote products and services.

Education

Completed coursework towards Bachelor Degree in Computer Science and Information Technology
National Egyptian E-learning University
July 2024

Languages

- **Arabic**
  Native

- **English**
  Proficient (C2)

- **French**
  Intermediate (B1)

Projects

Simulation for a Nurse Robot serving in a hospital using ROS, Graduation Project, A+, Design the Robot, Map and Environment, Localization, Navigation and Reaching the goal, Mobile application to control the Robot

References

References available upon request

Courses

Visual Content Design
Technology Innovation & Entrepreneurship Center
Front End - Web Development
Career Development Center- SVU
Web development bootcamp
Udemy