# Maged Mohamed Ghaith Mahmoud

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## **Carrer Objective**

A successful and self-motivated professional, with experience in Information Technology management. Capable of adapting to changing environments and being relied upon to see that things are completed to customer's satisfaction, on time and to budget.

A proven track record in the delivery of large and small technology projects, from conception to operational deployment, managing change impacting at all levels of the business.

- Strong all-round leadership, planning, tracking and implementation experience.
- Strong communication, organisational and reporting skills.
- Strong (internal & external) client management and relationship development skills.

#### **Employment Record:**

## 2015 -Till Now beln Media Group IT Senior Manager-Egypt

## **Key Responsibilities**

- Lunching and establishing beIN Media Group office in Egypt.
- Structure IT team.
- Building Data Canter
- Building in-house regional contact center

#### 2010 - 2015 OSN (Orbit SHOWTIME Network) IT Manager Egypt and Jordon

#### Key Responsibilities

- Data-centers merger project including unifying Egypt infrastructure for Orbit and Showtime.
- Unifying contact centers technology for both companies
- Setting new sateliate encryption module only for Egypt
- Enhancing Egyptian market total customers experience when dealing with our governmental partner (CNE) by enforcing cutting edge technologies.

#### 2007 - 2009 Global Direct TV (SHOWTIME) IT Manager Egypt and Jordon

#### Key Responsibilities:

- Responsible for Network implementation projects and core network stability for Egypt and Jordan sites including remote sites.
- Managing a team of 5 support Engineers between Egypt and Jordan ,1 system admin and 1 core network admin.
- Responsible for AVAYA VOIP system and SHOWTIME call center implementation in Egypt

## 2005-2007 Global Direct TV (SHOWTIME) IT System Administrator

## 2002 - 2005: Freelance contractor

2002 - 2005 Hydro power planet executive authority (HPPEA) IT Technical Support.

# **Education, Professional Certification and skills:**

- Bachelor of Business administration and Commerce" Cairo University "June 2001.
- Microsoft Certified Professional (MCP).
- Cisco Certified Network Association (CCNA)
- Microsoft Certified Data Base Administrator (MCDBA).
- Microsoft Certified System Engineer (MCSE).
- Avaya Training in EMW Dubai.
- Information Technology Institute certification [ITI] in:
  - Visual Basic 6.0
  - Visual Basic Data Base
  - C Programming Language
  - C++ Programming Language
- Excellent knowledge in Microsoft Office Package.
- Excellent Internet Skills.

# **Language Skills**

Arabic: Mother tongue

English: Very good command of both written and spoken.

# **Personal Details**

Date of birth : January 10, 1981

Nationality : Egyptian
Marital status :Married
Childrens : 2
Driving License – Have a Car :Yes

Hobbies: Reading Travelling.

Sports (Foot Ball, swimming, Ping Pong).