



Islam Samir El Sayed

**I IT Manager and Consultant
At (El-Shorouk Sun Rise)**

Contact Information

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Personal Information

Birth Date: 12 March 1987 (Age: 32)

Nationality: Egypt

Residence Country: Cairo, Egypt

Marital Status: Married

Experience (11 Years)

**IT Manager and Consultant
At El-shorouk Sun Rise**

Company Industry: Construction
Dec2018

IT Manager

At Elzenouki Group

Company Industry: Manufacturing
November 2017 – Dec 2018

Primary responsibilities

-) Building, manage, Backup, ARP System Microsoft Dynamics AX System server
-) Building, manage, Backup Sophos XG Firewall.
-) Manage information technology and computer systems
-) Plan, organize, control and evaluate IT and electronic data operations
-) Manage IT staff by recruiting, training and coaching employees, communicating job expectations and appraising their performance
-) Design, develop, implement and coordinate systems, policies and procedures
-) Ensure security of data, network access and backup systems
-) Act in alignment with user needs and system functionality to contribute to organizational policy

-) Identify problematic areas and implement strategic solutions in time
-) Audit systems and assess their outcomes
-) Preserve assets, information security and control structures
-) Handle annual budget and ensure cost effectiveness

Senior System and network admin

At TBS (THE BAKERY SHOP)

Company Industry: Manufacturing and restaurants

Primary responsibilities

- Building an IT infrastructure from scratch (Software & Hardware).
 - System (Access Control & CCTV Systems).
 - Support LANs, WANs, network segments, Internet, and intranet systems.
- Maintain system efficiency
- Configure and manage networking and wireless network
 - Administer servers, desktop computers, printers, routers, switches, firewalls, phones, personal digital assistants, smart phones, software deployment, security updates and patches.
 - Analyze and isolate issues.
 - Designing, Implementing the Network Cabling infrastructure.
 - Support for Software & Hardware problems
 - Troubleshoot problems reported by users.

Senior IT Specialist

At Energya Power Cables Elsewedy Helal **Location:** Cairo, Egypt

Company Industry: Manufacturing

March 2013 – November 2016

Primary responsibilities

- Manage Active Directory 2008, DNS & DHCP & Group Policy Administrator.
- Configure and manage networking and wireless network
- Looking after incident & problem resolution and responsible for researching and developing opportunities to lift the Service Desk service level.
- Leading IT Technical Support team & Systems Upgrade Projects.
- Responsible for Server Rooms Activities.
- System (Access Control & CCTV Systems).
- Building an IT infrastructure from scratch (Software & Hardware).
- Designing and administering Active Directory, and DHCP & DNS Infrastructure.
- Designing, Implementing the Network Cabling infrastructure..
- Support for Software & Hardware problems.
- Following up IT Department Purchasing Orders.

IT Specialist Enterprise

AT Energy Electrical Industries Elsewedy Helal **Location:** Cairo, Egypt

Company Industry: Manufacturing

March 2011 - February 2013

Primary responsibilities:

- Support LANs, WANs, network segments, Internet, and intranet systems.
- Maintain system efficiency.
- Ensure design of system allows all components to work properly together.
- Troubleshoot problems reported by users.
- Make recommendations for future upgrades.
- Maintain network and system security.
- Analyze and isolate issues.
- Monitor networks to ensure security and availability to specific users.
- Evaluate and modify system's performance.
- Identify user needs.
- Maintain integrity of the network, server deployment, and security.
- Ensure network connectivity throughout a company's LAN/WAN infrastructure is on par with technical considerations.
- Design and deploy networks.
- Perform network address assignment.

- Assign routing protocols and routing table configuration.
- Assign configuration of authentication and authorization of directory services.
- Maintain network facilities in individual machines, such as drivers and settings of personal computers as well as printers.
- Maintain network servers such as file servers, VPN gateways, and intrusion detection systems.
- Administer servers, desktop computers, printers, routers, switches, firewalls, phones, personal digital assistants, smart phones, software deployment, security updates and patches.

IT Specialist

AT SACLF Elsewedy Helal Egypt Branch Saudi Company for Lighting Fixtures

Company Industry: Manufacturing

Job Role: Technology/IT

January 2009 – To February 2011

System Administrator

At Elrowad Investments and Tourism Development **Location:** Cairo, Egypt

Company Industry: Construction/Civil Engineering

Job Role: Technology/IT

November 2007 – October 2008

Education

Bachelor's degree / higher diploma, Information Systems

At Advanced Academy in pyramid

Location: **Cairo, Egypt**

Completion Date: **June 2007**

Training

- N+
- Microsoft certified system administrator MCSA
- Microsoft certified system engineer MCSE
- CCNA 200-120
- Microsoft Certified IT Professional MCITP
- CCNA Security

- Sophos Firewall UTM - XG
- Fort iGATE Firewall
- Forefront Threat Management Gateway 2010 (TMG)
- Mikrotik
- SQL Server 2008 – 2012 - 2017
- Microsoft Dynamics AX 2009
- Microsoft Retail Management System (RMS)
- CCTV Systems
- GPS Tracker
- Soft Skills

Skills

- Excellent Experience in Searching through the Internet
- Excellent Experience with Hardware Assembling, troubleshooting and software
- Excellent Experience in Networks and Security
- Excellent Experience in Sophos Firewall UTM – XG
- Excellent Experience in SQL Server 2008 – 2012 - 2017
- Excellent Experience in CCTV Systems
- A very quick learner and ability to be proficient in a very short time
- Skills in team management and tasks distribution
- Analyze and solve the problems
- Self-studier
- Communication Skills Training: body language secrets, speaking with confidence, magic responses

Languages

Arabic Level: Expert

EnglishLevel: good commend

Hobbies and Interests

Technology

I am up to date with all the new technologies (computers, tablets, applications,)