

Waheed Khan

OBJECTIVE:

- Oracle Apps DBA
- Oracle Technical Consultant
- Oracle Applications System Administrator
- Oracle Database Administrator (RAC, ASM, Data Guard etc.)

CAREER SUMMARY:

- Oracle 8/8i certified Professional (OCP)
- Installing Oracle Applications on Microsoft and Linux/UNIX operating systems
- Oracle Applications upgrading and migration
- Installation and configuration of Oracle Real Application Cluster with Oracle E-business and core databases
- Upgrading Oracle E-Business from 11i to R12
- Cloning Oracle Applications, single-node to single-node, multi-node to multi-node and single-node to multi-node.
- Familiar with all Application DBA (AD) utilities.
- Applying all types of Oracle Applications, Database and Application Server patches (Mini-Packs, Family-Packs and Maintenance-Packs)
- Oracle Application System Administration & Security
- Monitoring and troubleshooting Oracle Applications Concurrent Manager
- Monitoring and troubleshooting Oracle Applications Workflow
- Database administration, Backup & Recovery, Performance & Tuning and Networking
- Installing and configuring Oracle Application Server.
- Developing End User Training and Support Systems
- Fluent in English , Arabic, Urdu, Pashto, Persian
- Excellent Communication Abilities with Different Management levels
- Experienced in Capturing End User, Business and Technical Requirements

EDUCATION:

- Bachelors in Computer Science - Preston University, USA (1995)
- Oracle Certified Professional Course - Oracle Pakistan (2000)

COMPUTER SKILLS:

- **Oracle Tools/Components:**
Oracle Application Server (OAS), Forms & Reports 4.5/6i, SQL*Plus and PL/SQL, Oracle Discoverer.
- **Languages:**
Oracle PL/SQL, HTML
- **Operating Systems:**
UNIX (Linux Red Hat) Windows (NT, 2000 Advance Server).
- **RDBMS**
Oracle (8, 8i, 9i, 10g), MS SQL Server.

CAREER EXPERIENCE:

COMPANY	LOCATION	DURATION	POSITION	CLIENT
Progress Ways	Riyadh, Saudi Arabia	Aug 2017 - now	Technical Consultant	MoJ

Worked as Senior Oracle DBA in Ministry of Justice, I did upgrade Oracle Databases 11g R2 to Oracle Database 12c R2 on the new Sun Cluster HW.

Trouble shooted post Oracle Database upgrade issues and worked closely with the MoJ technical team to insure smooth operation.

Created and configured the DR site for all the HQ Databases, configured the DG broker and Insured the sync is happening as expected.

Studied and configured the Flashback Data archive (FBDA) on Test Database Server, later to be Implemented on the Prod Database.

Implemented Real Application Cluster (RAC) on the Production environment using the Oracle Grid Infrastructure software 12c.

Installed and configured the Oracle Cloud Control EM 12c for monitoring all the Database and other resources from a single location.

Tested the Oracle Single instance and Cluster Databases switchover to Disaster Recover (DR) site successfully.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
Progress Ways	Riyadh, Saudi Arabia	Apr 2015 - June 2017	Technical Consultant	GASCO

Worked as Senior Oracle APPS DBA in GASCO, I did upgrade Oracle EBS APPS 12.0.4 to 12.2.4, Upgrade the EBS Database from 11g R2 to 12C , splited single Applications tier to two Applications tiers i.e. primary , slave nodes, enabled PCP and high availability of Applications Tiers.

Solved many ADOP (online patching) related issues, changed upgrade steps to reduce upgrade Downtime, applied both the 12.2.0 and 12.2.4 Arabic translation patches.

Tuned the WLS ADMIN server memory parameters, resolved different kinds of issues during Upgrade, documented the upgrade steps, upgrade the AD & TXK patch level to 7.0.
Upgraded the Fusion middleware from 11.1.1.6 to 11.1.1.9

Completed 4th iteration of the Applications & Database upgrade for user testing before Go-Live .

COMPANY	LOCATION	DURATION	POSITION
Al-Amar Foods	Riyadh, Saudi Arabia	Feb 2013 – Mar 2015	Technical Consultant

Worked at Al-Amar foods as Oracle Applications technical consultant, I did the SAN storage Sizing, memory configuration for Oracle EBS, receiving the Servers from Vendor and Installing them with the SYSTEM Administrator, installed the OEL Linux with the Oracle EBS For test environment and upgrade the APPS 12.1.1 – 12.1.3 and Database from 11.1.0 to 11.2.0.3.

Installed the Oracle EBS on SUN Solaris 10 virtual machines and upgraded the Applications 12.1.1 – 12.1.3 and the Database from 11.1.0 – 11.2.0.3 for the DEV environment.

Performed cold backups of the TEST and DEV environment, modified the Databases backup Mode to online backup, performed online backup and restore of the Oracle EBS Environments using the EMC Avamar backup storage node.

Applied Data fixes and patches from Oracle Support, performed weekly cold backup of Production.

Connected more than 100 POS stores on SQL Express with Oracle EBS suite using DG4MSQL.

Carried daily maintenance activities and general trouble-shooting of the EBS environments , performed fresh clone of the from the PROD to TEST environment.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
BT Business Solutions	Riyadh, Saudi Arabia		Technical Consultant	Alrajhi Falcon Plastic

Worked at Alrajhi Falcon, as Oracle Applications Technical consultant, I was responsible for Giving recommendations to the client about RAID type, SAN partitions sizing for Oracle Applications installation, backups and archives , No of partitions, Oracle Applications Installation architecture, preferred Operating system, etc.

Installed the Oracle Enterprise Linux operating system and later installed the VISION Environment and upgraded it from Release 12.1.1 to Release 12.1.3

Installed the Oracle Enterprise Linux operating system and later installed the TEST Environment multi-node and upgraded it from Release 12.1.1 to Release 12.1.3

Applied the NLS patch and configured the Saudi Arabia HRMS localization.

Applied patches for different issues on VISION environment and was responsible for general Oracle Applications trouble-shootings.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
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BT Business Solutions	Jeddah, Saudi Arabia		Technical Consultant	El-Khayyat
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Worked at Mozn, as Oracle Applications Technical consultant, I was responsible for General Oracle Applications trouble-shooting, configuring SAMAB service, found out the cause of 1 Tera byte space wastage and resolved the issue, to reclaim the space.

Resolved the Oracle Applications services startup critical issue.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
BT Business Solutions	Jeddah, Saudi Arabia		Technical Consultant	Mozn

Worked at Mozn, as Oracle Applications Technical consultant, I was responsible for General Oracle Applications trouble-shooting, configuring SAMAB service, resolved the Dark blue screen issue

Resolved the LISTENER start up and shutdown issue after pin pointing the cause of it.

Resolved the Concurrent managers Hang out / pending issue for the Production environment.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
BT Business Solutions	Dammam, Saudi Arabia		Technical Consultant	MASHCO

Worked at MASHCO, as Oracle Applications Technical consultant, I was responsible for installation of Oracle enterprise Linux and later installed the VISION environment.

Upgraded the VISION environment from Release 12.1.1. to Release 12.1.3 .

Configured RAID type 1+0 on the CRP environment after installation of OEL.

Installed Oracle Applications Release 12.1.1 on CRP environment and later upgrade it to 12.1.3 Release with configuring the Saudi Arabic HR localization.

Installed Oracle Applications Release 12.1.1 multi-nodes on Production environment and later upgrade it to Release 12.1.3, with configuring the Saudi Arabic HR localization.

Changed the IP addresses for the VISION & CRP Servers and trouble-shooted the issues after the IP addresses were modified.

Configured the WORKFLOW NOTIFICATION MAILER for the TEST environment and resolved the concurrent manager hang issue.

Prepared new Clone from the Production environment to TEST Server for Development, TEST, etc environments.

Applied the HRMS patches and performed coldbackup of different environment specially

Production environment.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
BT Business Solutions	Riyadh, Saudi Arabia		Technical Consultant	Alajmi

Worked at Alajmi ,as Oracle Applications Technical consultant , I was responsible for general Oracle Applications trouble-shooting, prepared the CRP environment, upgraded the VISION environment from Release 12.1.1 to Release 12.1.3.

Upgraded the Oracle Applications Production environment from Release 12.1.1. to Release 12.1.3

Configured the Saudi Arabia HR localization.

Resolved the Arabic reports reverse display issue.

Copied the Production backups to the TEST Server for safety reasons.

Applied patches for different issues and prepared Clone environments from Production to TEST Server for different purposes and cleaned the Clone environments from source effects.

Configured the XML PUBLISHER and solved the issues faced by Developers after registering the custom reports. especially when running the request from Concurrent Manager.

Installed the WEBLOGIC & OBIEE 11g on the TEST environment after running the RCU and creating the respective BI schemas.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
BT Business Solutions	Riyadh, Saudi Arabia		Technical Consultant	FAWZAN

Worked in FAWZAN for a very short period of time, I did solve the Performance issue in the Oracle Applications and the Oracle workflow issue.

I patched the Oracle Applications for different issues.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
BT Business Solutions	Riyadh, Saudi Arabia		Technical Consultant	SAPAC

At SAPAC as Oracle Applications Technical consultant I was doing general Oracle applications Trouble-shooting, solving the Complex PO issue and the Workflow delay issues.

Find out the cause of the Oracle Database hang out and performance issue and give recommendations to the Management, resolved the post patch apply issue and saved 2-3 days data to be re-entered.

Making new clone environments from Production to TEST Server i.e. DEV, TEST, CLONE ,etc Patch the Oracle applications for different issues and configured the OEM for Oracle Applications on TEST environment.

COMPANY	LOCATION	DURATION	POSITION
Jeddah Municipality	Jeddah, Saudi Arabia	Nov 2008- Dec 2011	Technical Consultant

Databases performance issues were solved permanently by running the ADDM tool and applying the applicable recommendations, moreover I was responsible for general Oracle core &

Oracle Applications (E-business) Databases trouble-shooting on different releases & platforms i.e. 9i, 10g R2, 11g R2 on MS Windows & Sun Solaris operating system environments.

Migrated more than 10 core Databases from oracle 9i & 10g R2 32-bit to Oracle 11g R2 64-bit for testing the Applications functionality against the 11g R2 Databases, and later to consolidate the Databases to 11g R2.

Worked as Oracle Applications Technical Consultant on Oracle Work Force Management System (WFMS) project, I was responsible for patching, cloning to Development and Test environments, trouble-shooting concurrent manager and general maintenance of Oracle Applications.

Converted the Oracle Applications Databases to online backup mode, after integration with Veritas backup Server and tested the backup validity by restring to another Server.

Migrated the Oracle Applications Databases from local storage to SAN storage as part of the Disaster recovery (DR) site Project.

Monitoring the Oracle lite database service and re-applying the failed deferred records.

Helped other oracle core database Administrators and advised on trouble-shooting the problems.

Upgraded Oracle 9i R2 database to Oracle 10g R2.

Migrated the database from windows 32-bit to Sun Solaris sparc 10 64-bit.

COMPANY	LOCATION	DURATION	POSITION
JODC	Makkah, Saudi Arabia		Technical Consultant

Worked as Oracle Applications Technical consultant at JODC, where I was responsible for The installation, applying the NLS patch, trouble-shooting the concurrent manager, cloning, Configuring the HIJRI Calendar, configuring the printer & general trouble-shooting for the Oracle Applications 12i on MS Windows operating system.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
Royah Company	Riyadh, Saudi Arabia	Jun 2008– Oct 2008	Technical Consultant	HRDF

Worked as Oracle Applications Technical Consultant at Human resources development fund (HRDF).

I was responsible for installation, applying family pack and HR rollup 2 patches, cloning, Recommending hardware, memory and sizing requirements for the Production server On Red hat Linux platform.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
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Royah Company	Riyadh, Saudi Arabia	Jun 2007- May 2008	Technical Consultant	Ministry of foreign Affairs
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Worked as Oracle Applications Technical Consultant at Ministry of foreign affairs (MOFA) site, I Was responsible for Trouble-shooting Apache server, cloning from multi-node to multi-node Instance, patching the instance, applying NLS Arabic patch to VISION instance, general trouble-shooting of the Oracle Applications different environments.

Opening Service requests with Oracle support and applying the ATG patches.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
Royah Company	Riyadh, Saudi Arabia	Jan 2007- May 2007	Technical Consultant	Saudi Telecom Company

Worked as Oracle Applications Technical Consultant on Oracle Work Force Management System (WFMS) project, I was responsible for performance tuning, managing database, trouble-shooting Concurrent manager, applying patches, upgrade of jInitiator , cloning from Production to DEV & TEST instances bi-monthly and setting KERNEL parameters on Sun Solaris environment.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
Royah Company	Jeddah, Saudi Arabia	Aug 2006- Dec 2006	Technical Consultant	Jeddah Municipality

Worked as Oracle Applications Technical Consultant on Oracle Work Force Management System (WFMS) project, I was responsible for installing and setting up Oracle Applications on the new servers. WFMS was tightly integrated with hand-held devices using Oracle Application Server wireless component and Map Viewer application. I prepared all customer technical deliverables and documents.

Upgraded Oracle 9i R2 database to Oracle 10g R2 using (Export & Import).

Configured the Oracle Application server wireless component for Oracle Field services the application was accessible through any Hand-held device.

COMPANY	LOCATION	DURATION	POSITION	CLIENT
Royah Company	Jeddah, Saudi Arabia	Jul-Aug	Technical Consultant	King Faisal Specialist Hospital

Worked as an Oracle Applications Technical Consultant and as the project was on its final stages, I did the cloning from DEVELOPMENT Instance to TEST and PRODUCTION Instances on HP-UX platform.

I was also responsible for troubleshooting concurrent manager, forms server, HTTP server etc.

COMPANY	LOCATION	DURATION	POSITION
AFTTECH Technologies	Riyadh, Saudi Arabia	Jan 2005 – Jul 2006	Apps 11i DBA

As an Oracle Application Technical Consultant, I was responsible for Installing, Patching and Troubleshooting Oracle Applications for different customers.

Being at the customer sites, I did fresh Oracle Application Installation including the latest release of Oracle Applications 11i.10 Release 2 and upgraded existing 11i.10 release to 11i.10 Release 2. Old Oracle Application releases were migrated to AutoConfig and later on cloned using Oracle Applications Rapid Clone technology.

Working closely with Functional Consultant for solving functional and technical application problems and bugs.

Log Technical Assistance Requests (TARs) with Oracle Metalink Support.

AFTTECH customers I have worked for:

1. CSEPF, Muscat, Oman
2. Ministry of Finance, Muscat, Oman
3. Al-Zahrani Group, Dammam , KSA
4. BCT (Bahwan Cyber Tek) , Muscat, Oman

COMPANY	LOCATION	DURATION	POSITION
New Era Technologies	Riyadh, Saudi Arabia	Jun 2003 – Jun 2004	DBA

New Era Technologies is an Information Technology services provider, which has more than 200 Small & Middle Enterprises (SMEs) customers across the Kingdom of Saudi Arabia.

They provide custom and enterprise business application solutions, which includes Financial, Distribution, HRMS and Property Management solutions.

As an Oracle Database Administrator, I was handling existing and new installation of databases at different customer sites and providing them support.

COMPANY	LOCATION	DURATION	POSITION
Al-Harthi Farms	Riyadh, Saudi Arabia	Jun 1998 – Jan 2002	DBA

As an Oracle Database Administrator, I was responsible for Oracle 8 Database administration, maintenance, backup, recovery and performance and tuning.

Working together with Oracle Developers, creating database users, table spaces and farm application tables were my responsibilities.

Proper Backup and Recovery strategies and procedures were put in place after evaluating various options including RMAN and Standby Databases for Disaster Recovery.

S.No.	Training Title	Institute/Trainer	Year	Duration
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1	Oracle 8 database	Oracle Pakistan	1997	14 Days
2	Oracle 8i database new features	Oracle Pakistan	2001	7 Days
3	Oracle 11i System administration	AFTTECH Riyadh	2004	14 Days
4	Oracle 11i – Apps DBA	AFTTECH Riyadh	2004	21 Days
5	Oracle 11i CRM, field services	Oracle Jeddah – boot camp	2006	14 Days
6	Real Applications Cluster	Oracle Saudi Arabia	2008	5 Days
7	Oracle Data Guard	Oracle / Momra	2010	5 Days
8	Oracle Enterprise Grid	Oracle / Momra	2010	5 Days
9	Real Applications Cluster	Oracle / Momra	2010	5 Days
10	Oracle GoldenGate	Oracle/Tech Access	2017	5 Days

PERSONAL INFORMATION:

Full Name: Waheed Khan
Nationality: Pakistani
Marital status: Married
Iqama: Valid & Transferable
DOB: 12th May 1973
Driving License: Valid Saudi Driving License
Current Location: Riyadh, Saudi Arabia