




Mohamed Abbas

IT Network & Systems Infrastructure Supervisor

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 20/Jan/1989

 Egyptian

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Career Objective

With a strong belief that “excellence is not an act but a habit”, I work with a clear focus on results, handle pressure well and aim to reach my goal.

My objective is to obtain a position in the field of Information technology so that I could use my educational qualification, academic knowledge, experience and my inter-personal skills to the best of my abilities.

Experience Overview

Certified CCNA, Microsoft and IT Security engineer with more than 7 years of IT experience in a system and network-diverse environment.

Specialties :

- Data Center Management, Design & Monitoring.
- Microsoft, Cisco, ITIL Certified.
- Experienced System admin in (AD DS, Exchange. Cloud Computing, VMware, and VMware vSphere 6).
- Installation of New and Rebuild existing servers and configure hardware, peripherals, services, settings, directories and storage.
- Manage Engine Service Desk Plus Administration.
- Kaspersky, Kaspersky, Trend Micro and Sophos Administration.
- Cisco Network device install, Configuration.

Education

2005-2010

Faculty of Electronic Engineering , Monofia University

B.Sc. Electronic and Electrical Engineering

Work Experience

March 2018 - Present

Cleopatra Ceramica Group | Egypt

IT Network & Systems Infrastructure Supervisor

- Administrator of the Company Firewall & Proxy Server (Kerio - Opensource)
- Administrate various platforms: Red hat, Centos, Windows, Esxi, Xampp Server & Apache.
- Implement, and administrate GLPI IT inventory and ticket system over Linux.
- Implement, configure and administrate SYMANTEC anti-virus server.
- Open VPN managing and troubleshooting.
- Administrate and Monitor CCTV and time attendance machines.
- Design , plan for all the 37 company branches , Develops new system and applications
- Follow up, manage and train help-desk team.
- Support all employees by providing them with their needs, Software and network maintenance to ensure their satisfaction with the IT service.
- Communicate with vendors and suppliers.

Jul 2016 – March 2018

SETCORE Group | Egypt

Senior System Administrator

- Work with service desk engineers supporting global system in several countries.
- Compliance with all guidelines and policies governing the company group in all forms of the change management and methodologies using the appropriate applications.
- Develops new system and application implementation plans, custom scripts and testing procedures to ensure operational reliability.
- Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key process, reviewing system and application logs, and verifying

completion of scheduled jobs such as backups.

Jan 2015 - Jul 2016

SETCORE Arabia Petroleum Services LTD | Saudi Arabia
Senior System Administrator (MENA)

- Administer and maintain platform infrastructure components to support distributed system environments.
- Manages the day-to-day operations of the host servers.
- Develops new system and application implementation plans, custom scripts and testing procedures to ensure operational reliability.
- Trains users in how to use new software and hardware developed and/or acquired.
- Establishes guidelines and methods for the installation and management of the host computer operating systems.

Jul 2013 - Jan 2015

SETCORE Petroleum Services SAE | Egypt
Enterprise System Administrator

- Install new / rebuild existing servers and configure hardware, peripherals, services, settings, directories, storage, etc.
- Perform daily systems monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs such as backups.
- Perform regular security monitoring to identify any possible intrusions.
- Maintain data center environmental and monitoring equipment.
- Upgrade and configure systems that support business units.

Oct 2010 - July 2013

International Information Technology | Egypt
System Administrator

- Administer and maintain servers and LAN network equipment to ensure high availability and high performance of the systems.
- Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities.
- Configure / add new services as necessary.

Certification and Courses

Dec 2016 **RHCSA Admin 2**
RedHat v.7 System Administration , Level 2

Aug 2016 **PMP Course**
PMP 5th edition course

Jan 2015 **IELTS Test Certification**
IELTS general training test , Score :6

Feb 2014 **ITIL Foundations**
Information Technology Infrastructure Library V3 and prepare to get the certification.

July 2013 **VMware vSphere v5.5**
Install, Configure, Manage

Feb 2012 **English Course**
Obtained English course at level 9 in

May 2011 **Switching Course**
Cisco Certified Network professional(CCNP)switch

Oct 2010 **MCITP Course**
Microsoft Certified (MCITP)

Jun 2010 **Routing Course**
Cisco Certified Network Professional(CCNP)Routing

Oct 2009 **CCNA Course**
Cisco Certified Network Associate (CCNA)

Skills

Servers

- Windows Server

- windows Azure

- Ubuntu / Redhat / Centos

Applications

- Vshpere

- Oracle

- Sophos / Kaspersky

Firewall

- Sonic wall

- Sophos / Fortigate

- Aruba

Passive Network

- Schneider UTP

- Comscope UTP/ Fiber

- Comscope Ipatch

Active Network

- Cisco/ Linksys

- Alcatel-Lucent

- Dell / HP

Language

- Arabic (Mother Tongue)
- English (Excellent)

Business Skills

- An ambitious hard-worker & Work under pressure.
- Determines the best course of action and evaluates options based on logic & fact & presents solutions.
- Understand the commercial realities affecting the organization.